



## Crisis Intervention Partners (CIP) training in Wisconsin

### What is CIP?

Crisis Intervention Partners (CIP) training is a 16 hour training modeled after the training component of Crisis Intervention Team (CIT) programs. CIP is designed for wide-ranging audiences interested in better understanding and improving interactions with people who experience mental health crises. Participants include correctional officers, 911 dispatchers, emergency personnel, hospital staff and more.



*“Please make this training part of all correctional officer training, at the academy, and at each prison. Everyone needs this information when dealing with the population we serve.”*

*“This is the best training I have ever attended. All staff need this!”*

-CIP training participants, 2011

Through information and practice, CIP is re-training participants to use attitudes, beliefs, and verbal/nonverbal skills as part of their response to crisis situations.

### What is the Core Philosophy behind CIP?

- Improve the overall safety of an organization, facility, or institution for individuals and staff
- Avoid unnecessary use of force
- Improve identification, referral, and treatment planning for those living with mental illness
- Improve staff moral through increased confidence and collaboration.

### What does CIP entail?

- Basic education on human development & the impact of trauma
- Overview of various mental illnesses (symptoms, treatments)
- Presentation & discussion with person living with mental illness
- Education on safe, effective crisis de-escalation and active listening skills
- Self-care, building support networks and resiliency
- Interactive role-plays on crisis de-escalation with feedback from trainers
- Auditory hallucination (hearing voices) simulations
- CIP training lays the foundation for improved prison-community relations. DOC staff learn how to better serve the disproportionate number of inmates with mental health needs and the development of local and sustainable CIP training teams

### What is the status of CIP in WI?

NAMI Greater Milwaukee and community partners developed CIP in 2009. Since then, many audiences have experienced CIP trainings. Currently, the Wisconsin Department of Corrections is partnering with NAMI Wisconsin and local affiliates to bring CIP to all Wisconsin correctional institutions.

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Visit [www.citwisconsin.org](http://www.citwisconsin.org) for more information on Crisis Intervention programs